

Château de Mappe

Apartment 5

The Upton Family

Firstly, welcome!

We hope you have a wonderful stay at Mappe, enjoying both the Château and its surroundings as much as we do. This is very much a family apartment; so please do feel free to use whatever you find, and replace anything as needed – the only private space is the locked cupboard under the kitchen basin where we keep a few personal belongings.

Finding the apartment

Our address is: Apartment 5, Château de Mappe, 4228 Route de Carces, Lorgues 83510, France

When you arrive, you need to enter the code **1789** in the panel to the right of the door. You will need to do this every time you enter. The gates open automatically when you are leaving. There is an additional code - **1428** - you can use if you are walking and only need one gate to open.

You can drive straight up and unload your bags in front of the arch, then return to the car park (which you'll have passed on your right as you drove up).

To reach Apartment 5, go through the arch: there is a light switch on the left pillar. Follow the path straight ahead and then left down the grand flight of stone steps. Apartment 5 is at the bottom, on your left with its own patio.

Consideration for others.

The Château is jointly owned, and mostly used by the owners' families. It is a friendly place. There are some 'rules' stuck to the fridge (also at the end of this document). Please particularly observe the strictures about not taking food or drink to the pool, and hanging laundry out in the 'meadow' (through the gate behind the *boule* court) - there are washing lines where things dry in no time. Please also keep noise levels down.

Advice and Help

David Turner looks after the property for us: he is responsible for the cleaning and everyday maintenance.

If you have any questions, or something goes wrong, do give him a ring on his mobile: 00 33 6 08 46 75 94. He is English and has lived here for many years.

If you speak French, you can also call our cleaner Clarisse, who lives in Cotignac. Her number is 00 33 6 09 08 80 49.

Food and other Supplies

You will find two shopping bags in the sitting room coat cupboard. Feel free to use them (and put them back).

There is a wonderful market in Lorgues every Tuesday – from 8.00 or so with stalls closing from 12.30 to 13.00.

There are also food shops in Lorgues, mainly in the High Street: several boulangeries, a fromagerie and a good butcher.

Alternatively if you don't want to go into the town centre, there's a small parade of shops between the two roundabouts on the D562 road that runs south of the town – including an excellent boulangerie and fishmonger. This parade is great for quick shopping, with parking immediately outside.

Just before the first roundabout into Lorgues there is a large **Provenc'Halles** greengrocer and a **Marie Blachère** boulangerie.

There is one supermarkets in Lorgues:

Intermarché - take the first exit on both the first and second roundabouts (towards Taradeau). The supermarket comes up on your right just beyond the small church.

Monday – Saturday 8.45 – 19.30

This has a good fish counter and some children's clothes, pool toys, etc.

If you want organic, there is a small shop **La Boutik - Epices et Tout** on the Rue Amiral d'Entrecasteaux going out of the square to the west of Lorgues. There are also outlets of **Bio-coop** in Salernes and Bessillon (near Cotignac). Inbetween the Intermarché and Chez Bruno on the Route des Arcs, there is a producteur **Exploitation Production Chauvier Sylvain** with a good range of vegetables, cheese and other supplies.

And if you want a larger supermarket, there are **Carrefours** in Draguignan and Trans-en-Provence, a **HyperU** in Les Arcs et **SuperCasinos** in Vidauban and Salernes.

Wine

Local vineyards abound. **The Domaine des Mapliers** surrounds us and its entrance gate is just a few yards away if you turn left out of our gate. You can pick up bottles of rosé from the **Domaine de la Rose Tremière** on the road into Lorgues. **Château de Berne**, on the road north from Lorgues towards Tourtour, is a wonderful place to visit: it has concerts with picnics in the summer months. **Estelo** is also beautiful - just before Lorgues: with 25 hectares devoted to certified AOP organic Côtes de Provence. **The Château de la Martinette** is nearby.

The Apartment – Practicalities

Basic Supplies

We aim to maintain a store of essentials such as salt, coffee, tea, sugar, olive oil, matches, plastic bags, loo paper, washing-up powder, etc; so please do feel free to use these, and help us by ensuring you restock anything that's running low.

Water

The water comes from our own well and it is recommended that you boil it before drinking... or use bottled water. It is fine to use for washing vegetables and cleaning your teeth.

Our belongings – including games, cards and books

This is very much an apartment used by all our family; so hopefully you'll find most things you need here. Do feel free to use them, and replace if broken or finished.

There are cards and a couple of other games in the left-hand dresser drawer, and a card table in the sitting room coat cupboard (together with boules, tennis and badminton rackets.) Any of the books that do not have *Upton* written in them can be taken away with you: ideally, just leave a book you've finished in its place.

Wooden Salad bowl, board and servers

Please do not put these in the washing up machine. The hard olive wood likes to be rinsed with cold water and wiped dry with a paper towel. An occasional wipe with olive oil and kitchen paper revives the wood.

Towels and tea towels

You will find swimming towels in the large bedroom cupboards and extra tea towels/oven gloves if you need them. The swimming towels (patterned) are for use by the pool, the bath towels (plain) should stay in the apartment. (Please don't use extra towels unless essential, as these are the supplies for the following week.)

The Oven – an important quirk

You should find the oven controls self-explanatory. However, there's a curious symbol in red at the end of the dial – several dots and a "3". This is an automatic cleaning cycle and, alas, if you accidentally set it while your food is in the oven, it will self-lock and you will watch your dinner being incinerated in front of your eyes. Otherwise it functions normally! (And if the clock is set for the wrong time, press the two middle buttons underneath simultaneously and turn the knob to adjust.)

Kitchen Sink

If this becomes blocked for any reason, it is easy to clear by unscrewing the bowl on the right hand side of the pipe running underneath.

Rubbish and recycling

We provide two bins - one for rubbish, and one for dry recycling. Everything needs to be taken to a municipal disposal centres, and the recycling divided into glass, paper, cardboard and packing. There is one down the Traversée des Maunières opposite Château de Mappe gates, others along the road to Lorgues and in the Casino car park.



Currently, there are no arrangements for collecting organic waste; so this has to go in the general rubbish.

Septic Tank

It is vital that **ONLY** loo paper is flushed down the loo – tampons etc would block up the system. There are bins in each bathroom to collect anything else.

Ants

In the summer months, it is worth wiping food spills up fast to discourage the arrival of columns of ants. It's usually fine if you just keep things relatively clean, but we do have the occasional bad year when you need to be super-vigilant.

Hot Water

There are two tanks - one that heats the front bathroom, the other that heats the kitchen and the back bathroom. The hot water is heated on a night-time economy rate, which is normally enough for everyday needs. If however you find this isn't, you can override the time clock and use day rate electricity. Look in the fuse cupboard in the sitting room. **Switch 19** is for the kitchen/back bedroom. **Switch 29** is for the front bedroom.

- **Up** is off
- **Centre** is night time rate
- **Bottom** is permanent hot water day and night.

Light Switches in the Dining Room

These can be slightly confusing: so here is a quick guide:

By Front Door

1. Outside Light
2. Central Hanging Light

Outside Front Bedroom

1. Central Hanging Light
2. Lights above TV
3. Lights above chest

Beside Kitchen Ledge

1. Island Lights
2. Inactive

Outside Rear Bedroom

1. Chandelier
2. Timed switch for Rear Bedroom

Security

There have been burglaries in the past. We suggest you lock the apartment when you are out.

Patio furniture, barbecue and plants

There are cushions in the Cave for the chairs: do put them away at night in case it rains. There's a barbecue in the Cave. Do use it, and clean it before you leave. Our gardener keeps the plants watered, but do feel free to give them some extra water.

Washing Machine and Washing Lines in the Meadow

There's a washing machine in the Cave (off the patio): you need to press the flashing Start button for it to operate.

There are plentiful clothes pegs in containers beside the laundry basket, and a gorgeous place to hang clothes – a wild flower meadow just beyond the Boule court, through the little gate, and then on the right. (Walk out under the main Château arch and right past the small Villa to get there.)

Gas Supply

There are two cylinders of Propane gas in the cave (the outhouse). If the supply fails, just switch to the other cylinder by turning the knob, then let David know so that he can replace the empty one (from the gas station next to the Casino supermarket in Lorgues). You may also need to reset the switch under the hob: this sometimes trips when one bottle finishes.

Wood

David can arrange for wood to burn in the open fire (for a small charge).

Before you leave

It would be helpful if you could check that:

- The hot water switch is back at Automatic, if you've changed it during your stay
- You leave a note detailing any breakages, or send an email to jamesrobertpark@icloud.com

We're keen that Château de Mappe is an easy and relaxing place to come and stay, so do drop James an email (jamesrobertpark@icloud.com) about anything you think would improve things for future guests. All thoughts welcome. No suggestion is too small or too large.

Electronics

Wi-fi

Wi-fi is provided by Starlink. The network is labelled **Mappe5** and the password is **Lorgues4228**.

Television

The television is connected to the wi-fi. You can access all French freeview services through Samsung TV Plus. It is set up to use our Amazon Prime and Netflix services, as well as Alexa if that is how you like to communicate with devices. You can set up other services as you choose. The PIN is 2856.

Turn on the TV using the button on the top right of the remote control.

These are the instructions for using the Samsung SolarCell Remote:

Button description

-  (Power): Press to turn the TV on or off.
-  1 MIC / LED: Used as MIC when using voice recognition with the remote control.
When charging the remote control via the USB port, the LED is lit if charging is in progress. When charging is complete, the LED is turned off.
 - Do not impact the MIC hole or use a sharp object to poke into the hole.
-  2 (Voice Assistant): Runs Voice Assistant. Press and hold the button, say a command, and then release the button to run Voice Assistant.
 - The supported Voice Assistant's languages and features may differ by geographical region.

 Keep the remote more than 0.6 inches (15.24 mm) from your face when using and speaking to Voice Assistant through the mic on the remote.
-  3 (Settings - Number - Color button): Each time you press this button, Settings menu (for models released after 2022 only) / virtual numeric pad / Option pad with Color buttons are displayed alternately.
 - Use this button to access additional options that are specific to the feature in use.
 - Press to bring up the virtual numeric pad on the screen. Use the numeric keypad to enter numeric values. Select numbers and then select **Done** or **Enter Number** to enter a numeric value. Use to change the channel, enter a PIN, enter a ZIP code, etc.
-  4 (Multi View): Press the button to directly enter the **Multi View** function.
-  5 Directional button (up, down, left, right): Use to navigate the menu or move the focus to highlight items on the Home Screen.
-  6 Select: Selects or runs a focused item. When pressed while you are watching a broadcast program, detailed program information appears.
-  7 (Return): Press to return to the previous menu. When pressed for 1 second or more, the running function is terminated. When pressed while you are watching a program, the previous channel appears.
-  8 (Smart Hub): Press to return to the Home Screen.
-  9 (Play/pause): When pressed, the playback controls appear. Using these controls, you can control the media content that is playing.
To use Game Bar, press and hold the button in **Game Mode**.
 - Game Bar may not be supported depending on the model or geographical area.
-  + / - (Volume): Move the button up or down to adjust the volume. To mute the sound, press the button.
-  ^ / v (Channel): Move the button up or down to change the channel. To see the Guide screen, press the button.
 - When pressed for 1 second or more, the **Channel List** screen appears. Press and hold the button up or down to quickly change the channel.
-  4 Press and hold the Volume button to display the **Accessibility Shortcuts** menu.
*CC/VD works the same as CC/AD. The marked name can be changed to CC/AD.
-  5 (Launch app button): Launch the app indicated by the button.
-  6  Solar Cell: Expose to light when the remote is not in use. This will extend the remote's operating time.
-  7 USB port (C-type) for charging: Used for quick charging. The LED on the front will light when charging. When the battery is fully charged, the LED will turn off.
 - The USB Cable is not provided.

To connect the TV to any of your devices, there are HDMI to HDMI and HDMI to USB-C cables attached to the right hand side of the screen. The TV will pick up your device and ask you to follow a sequence of on-screen instructions.

If you want to connect your device to the UK i-player service, or any other nationally-based service, you can try setting up a VPN to make it look as if you are logging in from the relevant country. We use NordVPN, which you can find at <https://nordvpn.com/>, but there are lots of other services, and many offer you a 30-day free trial. We have recently found that some streaming services block you because they recognise that you are logging on through a VPN and will block you.

Bluetooth Speaker

This is kept on the bottom shelf of the bookcase. You can connect to it by pressing the power button and finding **Bose Flex Soundlink** on your device. There is also a Bose Connect app that you can download. Find more information at worldwide.Bose.com/Support/Flex

Feel free to use the speaker anywhere in the apartment, but please do not take it outside, and put it back on the bottom shelf when you leave.

The speaker is charged using a USB-C connection.

DVD Player

If you want to watch any of our DVDs, you can plug in the Samsung player, kept on the bottom shelf, using the HdMI to HdMI lead.

Where to find things

Bedroom Chest (top right hand drawer)

- Hairdryers

Sitting Room Chest

- Games in the left-hand drawer
- Stationery, sewing kit and tools in the right-hand drawer

Bathrooms

- Toilet cleaner and a micro-fibre cloth under each sink
- Additional handwash under each sink
- Soap dispenser on each sink
- A supply of toilet paper and a first-aid kit is kept above the toilet in the rear bathroom
- Shampoo, sun cream and first-aid in the lower cupboard above the sink
- Toilet paper in the higher cupboard above the toilet

Kitchen Drawer 1 (to right of dishwasher)

- Table mats

Kitchen Cupboard 1 (to right of dishwasher)

- Colourful mugs, bowls, ashtrays and small pottery jugs

Kitchen Drawer 2 (to left of dishwasher)

- Knives, forks, spoons and teaspoons
- Corkscrews

Kitchen Cupboard 2 (to left of dishwasher)

- Set of dinner plates, side plates and bowls
- Dishwasher tablets and salt

Kitchen Cupboard 3 (opposite hob)

- Cooking dishes

Kitchen Cupboard 4 (under sink)

- Additional washing up liquid, washing pads and microfibre cloths
- Washing-up basin
- Dustpan and brush

Above-sink shelf

- Olive oil, cooking oil, wine vinegar, cider vinegar
- Spices: coriander, cumin, pepper, fennel
- Salt
- Pestel & mortar
- Sugar

Shelf above hob

- Bread basket
- Salad bowl, servers & spinner

Kitchen Drawer 3 (under oven)

- Oven mitts, tea towels

Kitchen Cupboard 5 (under oven)

- Food preparation bowls
- Large and small flan pan
- Cake tin

Kitchen Cupboard 6 (above oven)

- Sugar, wheat pasta, gluten-free pasta, rice, wheat flour, porridge oats

Kitchen Drawer 4 (top to right of hob)

- Small knives, garlic press, vegetable peelers, zester, measuring spoons, can opener

CHATEAU DE MAPPE
RULES governing activities and behaviour on the Estate

The owners of the apartments have collectively agreed the following Rules, with the intention of enhancing the enjoyment of all those who stay at the Chateau. Please ensure that you, your friends and rental guests respect these rules. If you are in any doubt, need help or advice, please ask any of the owners in residence, or the Syndic, at Agence SAINT LOUIS (04 94 69 01 98).

1. CAR PARKING

Please park all vehicles, including trailers and bicycles, in the car park area to the east of the drive. The track to the front of the Chateau is NOT for parking, but may be used briefly for loading/unloading. **PLEASE** leave the area in front of the rubbish bins clear at all times. This is to ensure that there is no health and safety risk because of the rubbish collection vehicle being unable to access the bins, and also, of course, to prevent your car from being damaged.

2. USE OF POOL, PARASOLS AND SUN LOUNGERS

The use of the pool and other facilities are reserved for residents only and the pool area is closed from **10.30 p.m. to 6.00 a.m.** in order not to disturb other guests. For health and safety reasons, no alcohol, glassware or food can be taken into the pool area. Non-alcoholic drinks in plastic bottles may be taken in, but the bottles must be taken away after use. No radios may be used in the pool area, only iPhones, iPods etc with personal ear pieces. Please do not use lilos or large inflatables in the pool and do not leave belongings in the pool area, even for a short time.

Please make sure that you put parasols down before leaving the pool area, even for a short time, as strong winds can arise quickly, blowing down and breaking open parasols. If you move sun loungers, please put them back where you found them when leaving the pool. There are 2 sun loungers allocated to each apartment – please respect the needs of other guests.

3. MUSIC AND GAMES

Please do not play loud music, radios or TVs at any time, and be especially mindful of others after 8.00 p.m. To protect the sleep of other residents, any parties, playing of dance music, singing etc must stop by midnight at the latest. If coming back to the estate late, please do so as quietly as possible. Please do not play ball games close to the properties.

4. TENNIS COURT

Appropriate footwear is required at all times when using the tennis court.

5. FIRE RISKS

Because of the real danger of forest fires, barbecuing must only be done on barbecues which are properly shielded to prevent sparks flying, and in the areas approved by the owners. If in doubt, please ask the Syndic.

6. GROUNDS

The grounds are for the use of all residents, but the ground floor apartments have small private gardens and the house at the western end of the Chateau has a large private garden, including the bridge and the pond. Please respect the privacy of these areas.

7. DRYING CLOTHES

There is a clothes drying area beyond the bouladrome at the western end of the estate. Please use this, and DO NOT hang washing, swim suits or towels over balconies, on parasols or outside chairs.

8. DRAINAGE AND WATER SUPPLY

The property is not connected to mains drainage, and all effluents drain into septic tanks. Please, therefore, do not flush any materials, such as cotton wool, paper nappies, wet wipes, sanitary towels or tampons, down the toilets.

The water supply to each property comes from a communal well. The water should not be drunk UNLESS boiled. You are advised to drink bottled water only, though the well water is suitable for teeth cleaning and washing foods.

9. PETS

Rental guests and their visitors must not bring pets onto the estate.

10. RENTALS

The number of guests must never exceed the number of beds (with the exception of children under 2). Owners should make their own arrangements for renters to be received at Mappe: this is not the responsibility of the Syndic.

PLEASE RESPECT THE SIMPLE RULES AND ENJOY YOUR STAY AT MAPPE.
THANK YOU